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PATENT
Attorney Docket No.: 021756-019600US
Client Ref. No.: OID-2005-274-01

TOWNSEND and TOWNSEND and CREW LLP

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Christopher L. Wong et al.

Application No.: 09/742,458

Filed: December 19, 2000

For: METHOD AND APPARATUS FOR
DYNAMIC BUSINESS
MANAGEMENT

Customer No.: 51206

Confirmation No. 8837

Examiner: William V. Saindon

Technology Center/Art Unit: 3624

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed July 6, 2009, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 13 of this paper.